



# Volunteer Marine Rescue Brisbane Inc

## Providing a Safer Marine Environment for Our Community

95 Allpass Parade, Shorncliffe Qld 4017

PO Box 201, Sandgate Qld 4017

t: 07 3269 8888 f: 07 3269 2245

e: management@vmrsandgate.net.au w: vmrbrisbane.com.au

## Telephone Message Bank

### 1.0 Introduction

This document provides guidelines for accessing missed call messages from the Telstra Messagebank service at our Volunteer Marine Rescue Brisbane base.

### 2.0 References

[www.telstra.com.au/homephone/features.../messagebank.html](http://www.telstra.com.au/homephone/features.../messagebank.html) - Telstra Messagebank

### 3.0 Detailed Information

A "stutter" tone, on any of the telephone handsets, indicates that there are one or more messages on the message bank.

- Dial 125102
- On hearing the Telstra prompt, dial 07 3269 8888 #
- On hearing the Telstra PIN prompt, dial 401 401 #
- The latest message will then play, followed by the earlier messages
- To replay the message, press 1
- To delete the message, press 5
- To seek help, press 8
- On hearing the message(s), take the appropriate action determined by the content
- Do not delete the message(s) until action has been taken

### 4.0 Summary

By following these guidelines, the telephone communications received when the base is unattended, can be received and actioned, thus contributing to VMR Brisbanes' operational effectiveness.